

### TL 9000 104:

## Effective Internal Auditing For TL 9000 Quality Systems

### Course Objectives:

To teach individuals the basic skills and knowledge necessary to conduct effective TL 9000 Quality Management System internal audits.

### Key Benefits:

- Qualifies individuals to become TL 9000 internal auditors
- Meets the "qualified auditor" requirements for internal auditors
- Provides key understanding of the interpretation of each adder based on firsthand knowledge and field experience of our instructors

### You Will Learn:

- How to create and manage internal audit schedules
- How to prepare an audit team and pre-plan an internal audit
- How to conduct non confrontational audit interviews
- How to develop findings and proper audit scoring
- How to save time and effort with audit checklists
- How to conduct opening and closing meetings
- How to perform process audits versus auditing sections of the standard
- How to record results and translate results into information that requires action
- Audit necessary elements of TL 9000 measurements, product categories and scope
- Exclusions that may be taken based on registration scope
- Specific requirements of the TL 9000 standard and differences between TL 9000 and ISO 9001
- How to properly interpret the meaning of ISO 9001 and TL 9000 clauses and assess compliance

### Who Should Attend:

- Managers and individual contributors responsible for planning and conducting internal or supplier audits for TL 9000 based Quality Management Systems
- Management representatives

**Tuition:** **\$700.00 per student** (travel expense is not included)

To obtain a group rate or to schedule training, call our registrar at [\(972\) 429-5560](tel:9724295560) or

### Prerequisites

Students should have prior ISO auditing experience

### Class Type

Instructor-led or Webinar

### Class Size

5-10 students

### Course Length

2 days

### Format

Offered On-Site  
Offered By Webinar

### REGISTER

e-mail [registrar@bizphyx.com](mailto:registrar@bizphyx.com)