

# quality management training COURSE DESCRIPTION

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# QMS 103:

# **Effective Internal Auditing For ISO 9001 Quality Systems**



### **Course Objectives:**

To teach individuals the basic skills and knowledge necessary to conduct effective ISO 9001 Quality Management System internal audits.



#### **Key Benefits:**

- Qualifies individuals to become ISO 9001 internal auditors
- Meets the "qualified auditor" requirements for internal auditors
- Prepare individuals to learn industry sector auditing for TL 9000 and others



# You Will Learn:

- · How to create and manage internal audit schedules
- How to prepare an audit team and pre-plan an internal audit
- · How to conduct non confrontational audit interviews
- · How to develop findings and proper audit scoring
- How to save time and effort with audit checklists.
- · How to conduct opening and closing meetings
- How to perform process audits versus auditing sections of the standard
- How to record results and translate results into information that requires action



## **Who Should Attend:**

- Managers and individual contributors responsible for planning and conducting internal or supplier audits for ISO 9001 based Quality Management Systems
- Management representatives

# **Prerequisites**

Students should be familiar with the ISO 9001 Quality Management System

# Class Type

Instructor-led or webinar

# Class Size

5-15 students

# **Course Length**

1.5 days

# **Format**

Offered On-Site
Offered By Webinar



**Tuition:** 

**\$525.00** per student

(travel expense is not included)

To obtain a group rate or to schedule training, call our registrar at (972) 429-5560 or

### **REGISTER**

e-mail registrar@bizphyx.com

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