

## **BIZPHYX EXPANDS: IEEE EXPERT JOE LILLIE NOW LEADS THE GULF COAST OFFICE AND INCREASES SUPPLIER QUALITY AUDIT PROGRAMS**

**DALLAS, September 28, 2013** – BIZPHYX, the nation's leading TL 9000 quality management consulting firm is pleased to announce that Joe Lillie, an IEEE supplier audit expert now leads the BIZPHYX Gulf Coast office based in Lafayette, Louisiana. BIZPHYX Senior Consultant, Gale Leonard continues to lead the BIZPHYX Southeast office, currently based in Tampa, Florida.

Mr. Lillie has over 35 years of engineering, telecommunications and quality management experience with companies and clients such as BellSouth Telecommunications, North Star Communications, Zero Chaos, Byers Engineering, AT&T and BNSF. With an extensive engineering background that includes dual degrees in Electrical Engineering and Telecommunications, he is highly skilled in multiple quality standards such as ISO 9001 and TL 9000. Joe has decades of expertise in design engineering, outside plant construction and engineering, digital loop electronics and the administration of quality management programs and audits in these disciplines.

In 2007, he was instrumental in leading a team of design engineers and implemented processes and plans to rebuild telecommunications plants devastated by Hurricane Katrina in South Louisiana. Joe is a career member of IEEE, having served since 2009 as the Director of the IEEE Foundation. He has also served as the organization's Vice President, Treasurer and member of the IEEE International Board of Directors.

"We are very excited that Joe is now leading our Gulf Coast office," said Sue Clancy, President of BIZPHYX. Joe brings such great experience to our team, not only in telecommunications, but with his work in IEEE as well. He has been working with us for some time and actually started out as one of our clients. When he retired our relationship was so good, he came on board as a consultant working with one of our major transportation clients, BNSF. Joe has done an outstanding job performing their supplier quality audits and we're so pleased that he continues to manage and cultivate this highly successful program."

### **About BIZPHYX**

Nationally recognized as TL 9000 experts, BIZPHYX is a certified Women's Business Enterprise (WBE) and a global QuEST Forum approved training provider, involved in the governance and development of TL 9000, the telecommunications and ICT quality standard. BIZPHYX assists clients in other industries with ISO 9001, ISO 14001 and ISO 27001 quality management training, consulting, implementation, internal auditing and risk management services. BIZPHYX also develops supplier quality and strategic sourcing solutions for Fortune 500 companies.

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