

BIZPHYX Leads Great Plains Communications To Become The First Tier III Service Provider In The Nation To Achieve ISO 9001:2008 And TL 9000 Certifications

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Dallas, TX ([PRWEB](#)) July 08, 2015 -- [BIZPHYX](#) is pleased to announce that their client Great Plains Communications has become the first Tier III Service Provider in the nation to achieve ISO 9001:2008 certification and TL 9000 -V R5.5/5.0 certification, under the product category 7.3.2 for Network Operations Centers.

BIZPHYX led the implementation project for the [Great Plains Communications](#) Network Operations Center (NOC), which provides 24/7/365 monitoring, technical support and notification in support of the company's 5,000 mile fiber network. Great Plains Communications is Nebraska's largest privately owned telecommunications service provider and is now the nation's first Tier III Service Provider to certify to TL 9000, the ICT quality management standard.

"Achieving TL 9000 certification is an important milestone for Great Plains Communications. It demonstrates our commitment to delivering quality service and continuous improvement," said Mike Huggenberger, Senior Director of Technology and Network Services. "We will leverage our TL 9000 quality management system to ensure the stability, flexibility and growth of our network, providing added value for the Nebraska communities and businesses we serve."

[TL 9000 certification](#) includes a rigorous set of requirements which must be measured and audited on an ongoing basis. As part of the certification process, the Great Plains Communications NOC was audited by [NQA](#) ([National Quality Assurance](#)) and awarded their certificate in May 2015.

"We are proud to have led Great Plains Communications to their TL 9000 and ISO 9001:2008 certifications," said Bob Clancy, Senior Vice President of BIZPHYX. "This company has now set an example for other Tier III and rural Service Providers to emulate. TL 9000 helps organizations develop scalable business processes, which are important for telcos as they face the challenge of rapidly deploying new technologies and service offerings, to remain both competitive and profitable. We hope other [NTCA](#) member service providers will follow their lead."

About BIZPHYX

Nationally recognized as TL 9000 experts, BIZPHYX is one of the nation's leading ICT quality management consulting firms. BIZPHYX is a global QuEST Forum approved training provider, involved in the governance and development of TL 9000, the telecommunications and ICT quality standard. BIZPHYX assists clients in other industries with ISO 9001, ISO 14001 and ISO 27001 quality management training, consulting, implementation, internal audit and risk management services.

About Great Plains Communications

Great Plains Communications is the largest privately owned telecommunications provider in Nebraska. At the



core of their service offering is an extensive, 5,000 mile regional fiber network with community access rings, last mile and middle mile solutions. The network reach extends beyond Nebraska into Colorado, Iowa, Kansas, Minnesota, South Dakota and Wyoming, and is fully supported by a 24x7x365 Network Operations Center. The company is financially strong with a 105-year history of providing reliable and innovative solutions. Great Plains Communications prides itself on their progressive approach to accommodating the unique needs of all regional and national telecommunications carriers, LECs, ISPs, wireless carriers and other service providers utilizing superior custom engineering and custom build strategies.



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BIZPHYX: The TL 9000 Experts

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